UNCLASSIFIED (U)

U.S. Department of State Foreign Affairs Manual Volume 14 Handbook 5
Diplomatic Post Office Handbook

14 FAH-5 H-850 HOW TO FILE AN INDEMNITY CLAIM

(CT:DPO-1; 11-14-2013) (Office of Origin: A/LM)

14 FAH-5 H-851 HOW TO FILE A DPO DOMESTIC FILE INDEMNITY CLAIM

(CT:DPO-1; 11-14-2013)

- a. Customer indemnity claims should be initiated on-line at the following United States Postal Systems (USPS) website.
- b. Form PS-1000, Domestic or International Claim, is not required for insurance claims filed online. You may upload the evidence of insurance, evidence of value, and, if applicable, proof of damage or missing contents (described in this guide). Your claim may be delayed if you do not upload evidence of insurance or evidence of value. If there is no insurance, you cannot file a claim.

14 FAH-5 H-852 THROUGH H-859 UNASSIGNED